

SCOPE

This warranty applies to the SKU: 9470 / VE48100E-P2.

Vestwoods offers a standard 5 years free warranty for the product. If the product becomes defective during the warranty period, you can contact your dealer or installer.

OUT OF WARRANTY

If the product is out of warranty period, Vestwoods may (in its discretion) provide certain after-sales services to the original buyer, but all costs and expenses such as parts, labor and travel costs shall be borne by the original buyer. To request such after-sales service, the original buyer shall provide sufficient information about any defects to determine whether such defects can be repaired.

Manufacturer: Hangzhou Vestwoods Technology Co., Ltd, Floor 3, Building 1, Yongle Countryside, Cangqian Street, Yuhang District, Hangzhou City, Zhejiang Province, 311121, P.R. China

Importer: Prima Group 2004 LTD, Bulgaria, 1784 Sofia, Mladost 1, bl. 144, Ground Floor;
Phone: +359 2 988 45 72;

WARRANTY CARD

WARRANTY CONDITION

This warranty includes all defects of design, components and manufacturing.

Except for the following and the conditions specified in the warranty card, you can contact your dealer or installer.

- ▶ ONLY can support max. 15 batteries in parallel for SKU: 9470 / VE48100E-P2.
- ▶ ONLY can use under the power conditions specified in the user manual.
- ▶ DO NOT place objects on the battery, or step on the battery.
- ▶ DO NOT put battery nearby flames or fire.
- ▶ DO NOT touch the positive and negative poles of the battery with both hands at any time.
- ▶ DO NOT squeeze, pierce, burn and other actions to damage the battery.
- ▶ DO NOT replace the BMS or other components without the agreement of Vestwoods.
- ▶ DO NOT throw the battery in dustbin without sorting.
- ▶ DO NOT use batteries with large SOC gap (>30%) together.
- ▶ DO NOT use with different type of batteries are not from Vestwoods.
- ▶ DO NOT use exceed the temperature condition specified in the user manual.

To provide you with excellent after-sales service, we need your help to complete the followings:

- ▶ Please ask your dealer or installer to fill out this form completely, which are very important for our following service.
- ▶ Please take a photo of the card and send it to the dealer or installer.

Thank you for your trust and help.

Inverter Brand & Model	
Battery Model	
Battery Pack S.N.	
Date of Purchase	
Dealer/Installer	
Date of Failure	